EMERGENCY ROOM, CDU, HOSPITAL INPATIENT AND OUTPATIENT SURGERY COVID-19 VISITATION POLICY Tier 2 (High Restriction)

Purpose:

To help ensure a healthy and safe environment for patients, staff and our community during the COVID-19 pandemic, visitors are prohibited and will only be allowed under special circumstances outlined below. Visiting via telephone, electronic cards and group video chat will be encouraged.

Policy:

A patient's provider, nursing staff and unit director will collaborate when considering whether or not to allow patients to have adult visitors under the following special circumstances:

- 1. Child Birth
 - One (1) designated individual during labor and delivery and for the duration of the mother's hospital stay.
- 2. Surgical Outpatients
 - One (1) designated individual who must remain in the waiting room and will not be allowed to enter the Same Day Surgery Unit.
- 3. Critical Care Patients transferring to a tertiary facility
 - Two (2) designated individuals
- 4. Patients at Time of Discharge
 - One (1) designated individual to pick up the patient at Entrance "F" or the ER Entrance.
 Staff will escort the patient to these entrances wearing proper PPE per our patient transport policy.
 - If caregiver education is needed for safe discharge two (2) designated individuals may participate during discharge education.
- 5. Pediatric Patients (under age 18)
 - Two (2) designated individuals for the duration of the hospital stay
- 6. Patients experiencing end-of-life
 - Two (2) designated individuals. Limited to one visit per day.
- 7. Patients with acute or chronic cognitive impairment
 - a. Two (2) designated individuals at times determined by the care team. Visitors may alternate time with patient to provide longer hours of support to patient.

Visitor(s) will be selected by the patient, the patient's decision maker (if necessary), or appropriate hospital staff if a decision maker is not available.

Staff will escort visitor(s) to the patient and out of the facility after their visit.

Visitor(s) must wear a procedure mask at all times while in the hospital as determined by the circumstances described below.

Visitation by confirmed, probable or symptomatic persons is not allowed, except if the patient is in an end-of-life situation. **Visitor must visit alone** and **wear a procedure mask at all times**.

Visitation of a confirmed, probable or PUI COVID patient is only allowed for pediatrics and in an end-of-life situation. End-of-life visitation is allowed for a limited period of time, generally not to exceed 1 hour. While visiting patients, visitors are **required to wear appropriate PPE**, **including a surgical mask, eye protection, gown, and gloves.** If the patient is receiving an aerosolizing treatment, visitors are required to wear a **N95**, **gown, and gloves**. Visitation of a confirmed, probable or PUI COVID obstetrical patient requires Infection Prevention review and approval. PPE for visitors of a confirmed, probable or PUI COVID patient will be located in the CRN office. Visitors will be asked to sign the informed consent form, *Consent to Visit COVID Positive Patient*.

Visitors under 18 will not be allowed.

HOSPITAL OUTPATIENT DIAGNOSTIC AND PHYSICIAN OFFICE VISITS

Purpose

To help ensure a healthy and safe environment for patients, staff and our community during the COVID-19 pandemic, visitors will not be allowed in these locations.

An attendant may accompany a patient with a demonstrated need, such as patients who are minors or those with cognitive or physical limitations.

Procedure

Attendants screening positive will not be allowed to accompany the patient and will be asked to leave their cell phone number and wait in their car while staff assist the patient. Staff will call the attendant after the visit and will escort the patient to the appropriate entrance for pickup. Staff must wear appropriate transport PPE.

Attendants screening negative will be given a "Pass" and must wear a cloth mask until leaving the hospital or clinic facility.

Designated waiting areas within each outpatient service area will be provided for children **who** cannot be left at home alone safely and must accompany a parent to an outpatient visit.